

Priority Progress Report

Half-year 2022/23 update
(1 April – 30 September 2022)

The Great Eight are:

Tackling poverty
and inequality.



1

Creating vibrant
places and spaces.



2

Tackling the climate
emergency.



3

Skills and education
(A Learning City).



4

Affordable housing
and reducing
homelessness.



5

Promoting
transport and
digital connectivity.



6

Creating an
economy for all.



7

Tackling health
inequalities and
providing the best
possible care.



8

2022-23 Corporate Performance Indicator Set – Half year progress dashboard

Tackling poverty and inequality

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Total amount of additional income secured for people who have received welfare rights and debt advice from WRADAS (Welfare Rights and Debt Advice Service)	£2,366,078	£2,484,382	£2,689,778	Improving	
Total number of citizens receiving welfare rights advice where WRADAS has secured housing cost related financial gains	490	515	554	Improving	
Numbers of people kept warm, healthy, with food on the table (Salford Assist)	1,521	1,521	Awaiting data	Awaiting data	
Total number of people provided with essential furniture and white goods (Salford Assist)	1,084	1,084	Awaiting data	Awaiting data	
Total number of people referred into more Specialist Services (Salford Assist)	2,100	2,100	Awaiting data	Awaiting data	
Total number of applications received for support from the Household Support Fund	New PI in 2022/23	Awaiting data	Awaiting data	New PI in 2022/23	
Total number of people referred to more Specialist Services (Household Support Fund)	New PI in 2022/23	Awaiting data	Awaiting data	New PI in 2022/23	

Tackling health inequalities and providing the best possible care

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of people using social care who are assessed within 28 days	New PI in 2022/23	85%	89.6%	New PI in 2022/23	No regional or national benchmarks available.
Percentage of service users who receive services within 28 days following completion of their care/support plan	37%	80%	31%	Worsening	No regional or national benchmarks available.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of carers known to social care assessed within 28 days	New PI in 2022/23	85%	50%	New PI in 2022/23	No regional or national benchmarks available.
Proportion of Carers using social care who receive self-directed support through a direct payment	11.5%	90%	0%	New PI in 2022/23	No carers receive Direct Payments.
Percentage of statutory re-assessments undertaken	New PI in 2022/23	75%	35%	New PI in 2022/23	
Proportion of older people 65 and over still at home 91 days after discharge into rehabilitation	Not reportable due to Liquid Logic issues	80%	Not reportable due to Liquid Logic issues	Not reportable due to Liquid Logic issues	
The outcomes of short-term services: sequel to service - % of service users who do not need a long- term service following IHSS (In-Home Supportive Services)	New PI in 2022/23	70%	Not reportable due to Liquid Logic issues	New PI in 2022/23	
The proportion of adults with a learning disability who live in their own home or with their family	Awaiting data	90%	Awaiting data	Awaiting data	
The proportion of adults in contact with secondary mental health services living independently, with or without support	83.3%	80%	81.4%	Worsening	GM – 64.5% ,NW – 49.7% England–51.7%. Data as at June 22
Permanent admissions to residential and nursing care aged 65+ (per 100,000)	816.4	947.5	507.8	Improving	GM – 663.0 ,NW – 637.6 England – 498.2
Percentage of providers in Salford rated by Care Quality Commission as Good	New PI in 2022/23	90%	82%	New PI in 2022/23	GM - 75% rated good

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of service users involved in a safeguarding investigation who were asked to provide their preferred outcomes	83%	90%	100%	Improving	No regional or national benchmarks available.
Percentage of service users involved in a safeguarding investigation who were asked to provide their preferred outcomes and had these met	83%	75%	100%	Improving	No regional or national benchmarks available.
Independent Living Services - wait times for Community Occupational Therapy assessments	New PI in 2022/23	80 weeks	72 weeks	New PI in 2022/23	
Independent Living Services - Number of new referrals	New PI in 2022/23	New PI in 2022/23	1930	New PI in 2022/23	
Independent Living Services - Number of closed cases	New PI in 2022/23	New PI in 2022/23	Reporting in development	New PI in 2022/23	
Independent Living Services - Number of open cases	New PI in 2022/23	New PI in 2022/23	287	New PI in 2022/23	
Independent Living Services - Average wait for current cases	New PI in 2022/23	New PI in 2022/23	Reporting in development	New PI in 2022/23	
70% of all cases receiving support from Early Help Service will achieve sustained change	71%	71%	82.4%	Improving	N/A
Maintain the rate of Cared for Children per 10,000	95.5	96.0	99.2	Worsening	NW Q1 97.8
Reduce the percentage of children in care with 3 or more placements in 12 months	11.3%	9%	11%	Improving	N/A
Maintain the rate of Children on Child Protection Plans per 10,000	58.2	57.0	51.5	Improving	NW Q1 58.5
Maintain the Children in Need rate per 10,000	373.0	410.0	362.2	Improving	NW Q1 382.5
Increase the percentage of Child and Family Assessments completed within timescales	New PI in 2022/23	95%	93.7%	New PI in 2022/23	NW Q1 76.7%
Increase the percentage of Initial Child Protection Conferences completed within timescales	87%	90%	81%	Worsening	N/A

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Reduce the percentage of Child Protection Plans ceasing which had been open for 2+ years (aspirational target for 2023-24 of 5%)	New PI in 2022/23	7%	15%	New PI in 2022/23	N/A
Reduce the percentage of children becoming subject to a Child Protection Plan for a second or subsequent time (aspirational target for 2023-24 of 15%)	New PI in 2022/23	22%	29.3%	New PI in 2022/23	NW Q1 24.1%
Increase the percentage of Child Protection cases reviewed within timescale (aspirational target for 2023-24 of 98%)	New PI in 2022/23	92%	Awaiting data	New PI in 2022/23	
All residential homes to be graded Good or Outstanding	New PI in 2022/23	100%	100%	New PI in 2022/23	N/A
Pregnant people's Smoking Status at Time of Delivery (SATOD)	8.6%	8%	8.8%	Worsening	21/22 Q4 data: GM average - 9.5%, England average - 9.4%.
Percentage of smokers who achieve a 4-week quit after setting a quit date with a commissioned stop smoking services	44%	35%	Awaiting publication	N/A	Awaiting national publication.
Completion of alcohol treatment	51%	49%	49.3%	Worsening	National benchmark 38.6%. Salford is ranked 1st across GM Local Authorities
Completion of drug treatment for opiate use	8.4%	7.9%	8.6%	Improving	National benchmark 5%, GM comparison - Salford is ranked 1st across GM
Completion of drug treatment for non-opiate use	51%	49%	49%	Worsening	National benchmark 34.5%. GM comparison, Salford is ranked 2nd across the 10 GM Local Authorities.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Reduce the prevalence of young people who are overweight in Reception – National Child Measurement Programme	Data not available until December 2022	20%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.
Reduce the prevalence of young people who are obese in Reception – National Child Measurement Programme	Data not available until December 2022	16%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.
Reduce the prevalence of young people who are overweight in Year 6 – National Child Measurement Programme	Data not available until December 2022	19%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.
Reduce the prevalence of young people who are obese in Year 6 – National Child Measurement Programme	Data not available until December 2022	30%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.
Percentage of adults (aged 18+) classified as overweight or obese	66.1%	66.1%	66.7%	Worsening	England: 67.5%
Reduce the rate of young people being admitted to hospital with self-harm-Total	73	73	39	Worsening	
Reduce the rate of young people being admitted to hospital with self-harm-Young males admitted	11	11	9	Worsening	
Reduce the rate of young people being admitted to hospital with self-harm-Young females admitted	62	62	30	Improving	

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of NHS Health Checks received by the eligible population in the quarter	New PI in 2022/23	80%	Data will be available for year-end report	New PI in 2022/23	
Hypertension prevalence on GP register (QOF)	New PI in 2022/23	13%	Data will be available for year-end report	New PI in 2022/23	
Hip fractures in people aged 65 and over (PHOF indicator E13, directly standardised rate per 100,000)	646	600	Data will be available for year-end report	N/A	
Number of staff trained and able to deliver LARC's (Long-acting reversible contraception) in one agreed PCN	New PI in 2022/23	Baseline to be set once PCN has committed to work on increasing LARC provision	Data will be available for year-end report	New PI in 2022/23	
Healthy Life expectancy at birth (Female) in years	New PI in 2022/23	Trend Improvement	58.7	New PI in 2022/23	60.2 - Public Health England
Healthy Life expectancy at birth (Male) in years	New PI in 2022/23	Trend Improvement	57.4	New PI in 2022/23	58.6 - Public Health England
Gap in the employment rate between those with a long-term health condition and the overall employment rate (percentage point)	New PI in 2022/23	Trend Improvement	12.2%	Worsening	11.2 - Public Health England

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Prevalence of breastfeeding at 6-8 weeks after birth	New PI in 2022/23	60%	Data will be available for year-end report	New PI in 2022/23	

Skills and Education (A Learning City)

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of good or outstanding early years settings	97%	95%	96.6%	Worsening	Mar 2022: NW 97%, England 96%
Two-year-old children accessing Two-Year-Old funding across the city	79.5%	80%	87%	Improving	Spring Term: NW 76% GM 74%, England 72%
Percentage of good or outstanding schools	86%	89%	90%	Improving	
Percentage of pupils attaining expected standard in reading, writing and mathematics at KS2	New PI in 2022/23	59%	54%	New PI in 2022/23	
Percentage of pupils attaining 4+ in English and Maths at Key Stage 4	52.3 (2019)	68.8%	60.7%	Improving	
Percentage of young people 16 - 17 NEET (Not in Employment, Education and Training)/ Not Known Combined	6.79%	6.2%	NEET 5.4% Not Known 1.1% (as at July 2022)	Improving	GM (last data July 22) NEET average= 3.96% Not Known average = 1.7% Combined = 5.65%
Percentage of primary and secondary pupils persistently absent (under 90% attendance) - gap between Local Authority and National Average reduces year on year	27%	20%	18.77%	Improving	England 12.10%, NW 12.6%, Stat neighbours 14.35%

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Unemployment figure (based on claimant count)	5.9%	5.5%	5.3%	Improving	GM – 5%, UK – 3.7%
Government target to create apprenticeship starts equivalent to 2.3% of their headcount ((absolute figures available at year end)	132	2.3	60	Worsening	The public sector target for 21/22 was set at 2.3% apprenticeship starts. This year there is no public sector target, but we are on 60 starts, which is slightly under the previous halfway target of 66. There are 25 possible more starts being discussed and progressed.

Affordable housing and reducing homelessness

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Decrease the cost of temporary accommodation to the council (per night, per person cost reduction to the council)	Data not currently available	5% per night, per person cost reduction	Data not currently available	Data not currently available	Method of collecting data currently being developed.
Over 1800 affordable homes are committed to be delivered between April 2020-March 2024	425	358	N/A	Data not yet available	
Delivery of new homes	2,865	2,600	This is an annual measure		Data is not available for 2021/22. However, having regard to past trends it is likely that the completions in Salford will be lower than those in Manchester but significantly higher than the other GM districts.

Promoting transport and digital connectivity

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Digital Everyone – number of devices donated to Customers	845	500	73	Worsening	
Digital Everyone – number of devices donated to Local Authority	794	500	237	Worsening	
Digital Everyone – number of customers supported to get online	10,727	8,000	17,235	Improving	
Street cleansing – Ensure that all the City's adopted highways are Grade B+	100%	100%	100%	Static	100% are B+

Creating an economy for all

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Creation of new jobs	2,110	800	323	Worsening	For comparison, last year's overall figures were 14 projects equating to 2,110 jobs and being worth just over £138m in GVA to Salford
Delivery of public sector investment (£m)	37.5	30	This is an annual measure		
Delivery of private sector investment (£m)	501	377	This is an annual measure		

Tackling the climate emergency

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Percentage of household waste sent for recycling, reuse or composting	47.98%	46.5%	48.44%	Improving	48.11%

Creating vibrant places and spaces

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Major district applications determined on time (or within agreed timescale)	100%	60%	86.36%	Worsening	Published central Government data tends to lag behind (data to end of June 2002 and it covers a 24-month period). On a national level circa 86% of majors are determined on time (i.e. statutory or within agreed extension of time).
Reduction in the level of all crime	30,643	Similar to 2021/22 value of 30,643 and similar to GM average	17,357	Worsening	In comparison across GM, Salford is the fourth highest for the number of crimes between April and June 2022, after Manchester, Bolton and Wigan. Salford is showing the second highest % change across GM with a +16% increase behind Manchester with a +18% increase.

A transparent effective organisation and Medium-Term Financial Strategy

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark
Improve in year collection of Council Tax	91%	92.5%	50.7%	Worsening	
Improve in year collection of Business Rates revenue	95%	94%	55.13%	Improving	
Improve collection of benefit over payments in year and previous years	122.9%	100%	111.54%	Worsening	
Compliance with FOI (Freedom of Information) requests and EIR (Environmental Information Requests)	62%	80%	70%	Improving	
Compliance with Subject Access requests	48%	75%	67%	Improving	
Creditor payments made within 30 days	98.9%	98%	98%	Worsening	
Days to process new benefit claims	21	16	21	Static	
Delivery of Capital Receipts budget target- £m	New PI in 2022/23	5.800	1.182	New PI in 2022/23	
Sundry debtor income collection - % of debt over 60 days as a proportion of total debt raised in the year	3.33%	3%	9%	Worsening	
Support the reduction of Gender Pay Gap to below 10.8%	10.8%	10.8%	This is an annual measure	This is an annual measure	
Increase employee attendance to 96%	94.7%	96%	94.6%	Worsening	

- Not on target
- Within 5% of target (or within seasonal tolerance) or unknown at current time
- On target

Strategic Theme 1 – PEOPLE

Tackling poverty and inequality

Lead Member Councillor Sharmina August

Lead Director Charlotte Ramsden

Performance Overview – Highlights of progress in first half of 2022/23

- We exceeded our 2022-23 target for the total amount of additional income secured for people who have received welfare rights and debt advice from WRADAS (Welfare Rights and Debt Advice Service). Our 2022-23 target was £2,484,382 and at the half-year point we have already exceeded this target achieving a figure of £2,689,778. The financial gains figure for WRADAS represents additional income secured by specialist welfare rights and debt advisers through casework and covers monetary gains for individual clients and their families.
- We also exceeded our target for the total number of citizens receiving welfare rights advice where WRADAS has secured housing cost related financial gains. Our 2022-23 target was 515 citizens and at the half-year point we had helped 554 citizens.
- We have introduced a targeted intervention to support victims-survivors of domestic abuse by recruiting a new Financial Inclusion Officer who will aim to maximise income, address debt, enable sustainment of accommodation and prevent homelessness. This work has started and work is underway with partners in Supported Tenancies and Safer in Salford services.
- Our A Bed Every Night, Rough Sleeper Initiative, Rough Sleeper Drug and Alcohol Service, Community Accommodation Service 3 and Rough Sleeper Accommodation Programmes all now have a 3-year funding arrangement agreed that lasts until March 2025.
- In April we launched our new Salford Women and Girl's Commission. The 21-strong panel will be meeting frequently to highlight and develop solutions to ensure women feel supported and safe in the city.
- We supported the Homes for Ukraine programme and as potential sponsor, names were sent to us by the DLUHC (Department for Levelling Up, Housing and Communities) and council colleagues arranged home checks and referrals for DBS (The Disclosure and Barring Service) and other safeguarding requirements.

Corporate Performance Indicators - Tackling Poverty and Inequality

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Total amount of additional income secured for people who have received welfare rights and debt advice from WRADAS (Welfare Rights and Debt Advice Service)	£2,366,078	£2,484,382	£2,689,778	Improving		The financial gains figure for WRADAS (Welfare Rights and Debt Advice Service) represents additional income secured by specialist welfare rights and debt advisers through casework and covers monetary gains for individual clients and their families. Casework and gains cover the full range of social security benefits (e.g. Universal Credit including housing costs/childcare costs, disabled child elements and limited capacity for work elements plus all disability benefits for children through to working age and over 65's, legacy benefits and discretionary financial support including Discretionary Housing Payments, Council tax Reduction and support secured by advisers in the course of their casework for immediate needs such as Salford Assist IEA (Immediate Emergency Assistance) and HSF (Household Support Fund) therefore providing a safety net for those experiencing severe financial hardship.
Total number of citizens receiving welfare rights advice where WRADAS has secured housing cost related financial gains	490	515	554	Improving		WRADAS (Welfare Rights and Debt Advice Service) retains a strong focus on prevention outcomes with homelessness prevention as a key priority due to the long-term impacts on individuals and children of losing accommodation as a result of rent/mortgage arrears as well as the significant financial costs and pressure on statutory services including Housing Options, Temporary Accommodation and Children's Social Care. This figure demonstrates how specialist advice can provide early help to ensure people are able to pay for their current and future housing costs and therefore reducing the likelihood of homelessness.

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Numbers of people kept warm, healthy, with food on the table (Salford Assist)	1,521	1,521	Awaiting data	Awaiting data	800	
Total number of people provided with essential furniture and white goods (Salford Assist)	1,084	1,084	Awaiting data	Awaiting data	500	
Total number of people referred into more Specialist Services (Salford Assist)	2,100	2,100	Awaiting data	Awaiting data	150	
Total number of applications received for support from the Household Support Fund	New PI for 2022/23	New PI for 2022/23 - establish baseline	Awaiting data	New PI for 2022/23	150	
Total number of people referred to more Specialist Services (Household Support Fund)	New PI for 2022/23	New PI for 2022/23 - establish baseline	Awaiting data	New PI for 2022/23	150	

Tackling health inequalities and providing the best possible care

Lead Member Councillor John Merry and Councillor Jim Cammell

Lead Director Charlotte Ramsden and Dr Muna Abdel Aziz

Performance Overview – Highlights of progress in first half of 2022/23

Adult Services

- We have exceeded our 2022-23 target for the percentage of people using social care who are assessed within 28 days. Our 2022-23 target was 85% and our half-year performance is 89.6%.
- We also exceeded our target for the percentage of service users involved in a safeguarding investigation who were asked to provide their preferred outcomes and had these met. Our 2022-23 target was 75% and our half-year performance is 100%.
- In Salford we have reduced our permanent admissions to residential and nursing care aged 65+ (per 100,000). Our annual target was 947.5 and at the half-year point we have exceeded this target with performance at 507.8.
- We are also performing well in the proportion of adults in contact with secondary mental health services living independently, with or without support. Our annual target was 80% and our current performance is 81.4%.

Public Health

- From 1 July 2022, Greater Manchester transitioned to a statutory integrated care system with clear priorities to tackle health inequalities and deliver high quality NHS and care services, bringing together colleagues across GM into closer collaboration than ever before. Each of the ten local authority areas in Greater Manchester will appoint a lead person responsible for the integration of health and care, called a place-based lead. For Salford this is our Chief Executive Tom Stannard. Place-based leads will receive devolved responsibility and resources from NHS Greater Manchester Integrated Care.
- We have already exceeded our annual target for the people in Salford who have completed alcohol treatment. Our 2022-23 target was 49% and our half-year performance is 49.3%. Salford consistently performs well above the national average and has been ranked 1st or 2nd for successful alcohol completions across GM for more than 5 years.
- We have also performed well for the people who have completed drug treatment for opiate and non-opiate use. Our annual targets were 7.9% for opiate use treatment and 49% for non-opiate use. At the half-year point up to the end of September we had exceeded our target for opiate use treatment achieving 8.6% and we had achieved our target of 49% for non-opiate use treatment. Again we consistently perform well above the national average and has been ranked 1st or 2nd for non-opiate successful completions across GM for more than 5 years.

- The Public Health team in Salford has been monitoring health protection risks and managing outbreaks of COVID and other illnesses like monkey pox, the risk of polio resurgence and other vaccine preventable illnesses.
- Our Easter and Summer Holiday Activities Food programme has been successfully delivered, with over 4000 children attending during Summer. More than 25,000 free meals have also been enjoyed by young people this summer in Salford, as part of this programme.
- Staff from Salford Learning Disability Service, Salford Clinical Commissioning Group, Salford's Adult Learning Disability Team, Salford Primary Care Together and GP practices won a Regional Parliamentary Award. Teams came together to support an initiative to deliver the vaccine to adults with a learning disability. Judges felt that everyone worked in a flexible, imaginative and person-centred way and was successful in meeting the individual needs of this very vulnerable group throughout the pandemic.

Children's Services

- We are exceeding our target for all cases receiving support from the Early Help Service achieving sustained change. Our half-year performance is 82.4%. A total of 403 cases closed in the period with 332 closing successfully.
- Following our annual report to UNICEF, we retained our Baby Friendly Gold Award for our Early Help Service and 0-19 Service. UNICEF were "delighted to see the quality of work that is being implemented by the service and the positive outcomes being achieved as a result".
- On Friday 20 May, the director general for the office for health improvement and disparities, Jonathan Marron and director of early years, children and families, Liz Ketch came to visit our Family Hubs to learn more about the pioneering integrated working practices which are happening here in Salford.
- Our new all-age Adolescence Strategy has been drafted. The strategy is currently in the design phase and will be completed in January 2023.
- Ofsted inspections of children's residential homes - Barton Moss had their premises inspection in June and passed with flying colours. Our residential services also received their OFSTED Inspections and they received "Good" judgements at Newcroft and Route 29. All our children's homes in Salford are rated as good or outstanding.

Corporate Performance Indicators – Tackling health inequalities and providing the best possible care

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of people using social care who are assessed within 28 days	New PI in 2022/23	85%	89.6%	New PI in 2022/23	No regional or national benchmarks available.	
Percentage of service users who receive services within 28 days following completion of their care/support plan	37%	80%	31%	Worsening	No regional or national benchmarks available.	
Percentage of carers known to social care assessed within 28 days	New PI in 2022/23	85%	50%	New PI in 2022/23	No regional or national benchmarks available.	
Proportion of Carers using social care who receive self-directed support through a direct payment	11.5%	90%	0%	New PI in 2022/23		No carers receive Direct Payments.
Percentage of statutory re-assessments undertaken	New PI in 2022/23	75%	35%	New PI in 2022/23		Year to date figure

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Proportion of older people 65 and over still at home 91 days after discharge into rehabilitation	Not reportable due to Liquid Logic issues	80%	Not reportable due to Liquid Logic issues	Not reportable due to Liquid Logic issues		Not reportable due to LiquidLogic issues.
The outcomes of short-term services: sequel to service - % of service users who do not need a long-term service following IHSS (In-Home Supportive Services)	New PI in 2022/23	70%	Not reportable due to Liquid Logic issues	New PI in 2022/23		Not reportable due to LiquidLogic issues
The proportion of adults with a learning disability who live in their own home or with their family	Awaiting data	90%	Awaiting data	Awaiting data		Data is work in progress.
The proportion of adults in contact with secondary mental health services living independently, with or without support	83.3%	80%	81.4%	Getting Worse	GM – 64.5% NW – 49.7% England 51.7%	Latest data available – June 2022

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Permanent admissions to residential and nursing care aged 65+ (per 100,000)	816.4	947.5	507.8	Improving	GM – 663.0 NW – 637.6 England 498.2	
Percentage of providers in Salford rated by Care Quality Commission as Good	New PI in 2022/23	90%	82%	New PI in 2022/23	GM - 75% rated good	34 out of 46 homes rated good, 7 requires improvement 4 no published rating, 1 inspected but not rated
Percentage of service users involved in a safeguarding investigation who were asked to provide their preferred outcomes	83%	90%	100%	Improving	No regional or national benchmarks available.	
Percentage of service users involved in a safeguarding investigation who were asked to provide their preferred outcomes and had these met	83%	75%	100%	Improving	No regional or national benchmarks available.	

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Independent Living Services - wait times for Community Occupational Therapy assessments	New PI in 2022/23	80	72 weeks	New PI in 2022/23		
Independent Living Services - Number of new referrals for Occupational Therapy	New PI in 2022/23	New PI in 2022/23	1,930	New PI in 2022/23		
Independent Living Services - Number of closed cases for Occupational Therapy	New PI in 2022/23	New PI in 2022/23	Reporting in development	New PI in 2022/23		The ability to report on this measure is currently being developed in Liquid Logic. Data will be available for the end of year report.
Independent Living Services - Number of open cases for Occupational Therapy	New PI in 2022/23	New PI in 2022/23	287	New PI in 2022/23		
Independent Living Services - Average wait for current cases for Occupational Therapy	New PI in 2022/23	New PI in 2022/23	Reporting in development	New PI in 2022/23		The ability to report on this measure is currently being developed in Liquid Logic. Data will be available for the end of year report.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
70% of all cases receiving support from Early Help Service will achieve sustained change	71%	71%	82.4%	Improving	N/A	Salford has had an increase in the proportion of families completing whole family targeted support from the Early Help Service with a 'successful' outcome at the point of closure. A total of 403 cases closed in the period with 332 closing successfully.
Maintain the rate of Cared for Children per 10,000	95.5	96.0	99.2	Worsening	NW Q1 97.8	Salford has had an increase in the number of children cared for in the past six months. Of those entering care, 14% were unaccompanied asylum-seeking children (UASC), leading to Salford having the highest proportion of UASC seen in the last 5 years (5%).
Reduce the percentage of children in care with 3 or more placements in 12 months	11.3%	9%	11%	Improving	N/A	There has been a slight reduction in the proportion of cared for children who have had three or more placements in a 12-month period. Placement stability remains a focus for the service.
Maintain the rate of Children on Child Protection Plans per 10,000	58.2	57.0	51.5	Improving	NW Q1 58.5	There has been a reduction in the number of children for whom an Initial Child Protection Conference has been required, and a resulting reduction in children starting on Child Protection Plans. This has resulted in an overall reduction in the rate of children subject to a child protection plan.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Maintain the Children in Need rate per 10,000	373.0	410.0	362.2	Improving	NW Q1 382.5	Whilst the number of referrals has continued to increase for Children's Social Care, the service has been closing cases and stepping cases down from statutory services which has resulted in a decrease in the number of Children in Need.
Increase the percentage of Child and Family Assessments completed within timescales	New PI in 2022/23	95%	93.7%	New PI in 2022/23	NW Q1 76.7%	Performance for the first six months of the year was consistently improved on the position for the end of 2021/22 (74%). At the end of Q1 Salford was the highest performer in the North-West. Performance is slightly below the target and increasing the performance is a focus for the next six months.
Increase the percentage of Initial Child Protection Conferences completed within timescales	87%	90%	81%	Worsening	N/A	Performance at the end of 2021/22 was 87% and performance in the first half of the year has declined further. The smaller numbers of families requiring a conference does impact on this performance, as do larger sibling groups, however improving this performance remains a key focus for the next six months.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Reduce the percentage of Child Protection Plans ceasing which had been open for 2+ years (aspirational target for 2023-24 of 5%)	New PI in 2022/23	7%	15%	New PI in 2022/23	N/A	The proportion of CPP's ceasing that had been in place for 2+ years was higher in the first 6 months of the year than anticipated, and there remain 14% of the CPP cohort who have longer plans in place so it will be challenging to meet the target for the end of the year. All longer term CPP have been subject to review. Timely effective planning remains a focus for the Safeguarding Partnership.
Reduce the percentage of children becoming subject to a Child Protection Plan for a second or subsequent time (aspirational target for 2023-24 of 15%)	New PI in 2022/23	22%	29.3%	New PI in 2022/23	NW Q1 24.1%	The reduction in the number of children being made subject to a child protection plan impacts on this performance measure, however performance has increased on the performance in the previous year (28%) and as a result it will be challenging to meet the target for the end of the year. All children presenting for ICPC for a 2nd or subsequent time are reviewed and learning from these reviews is shared across the service.
Increase the percentage of Child Protection cases reviewed within timescale (aspirational target for 2023-24 of 98%)	New PI in 2022/23	92%	Awaiting data	New PI in 2022/23		We are awaiting data for Q1 and Q2.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
All residential homes to be graded Good or Outstanding	New PI in 2022/23	100%	100%	New PI in 2022/23	N/A	All of Salford's residential homes are graded Good or Outstanding.
Pregnant people's Smoking Status at Time of Delivery (SATOD)	8.6%	8%	8.8%	Worsening	21/22 Q4 data: GM average - 9.5%, England average - 9.4%.	There is a time lag on this data - the figure included is for Quarter 1 of 2022-23. There is also a publication lag for data outside Salford, hence the sharing of Q4 2021/22 benchmark.
Percentage of smokers who achieve a 4- week quit after setting a quit date with a commissioned stop smoking services	44%	35%	Awaiting publication		Awaiting national publication.	
Completion of alcohol treatment	51%	49%	49.3%	Worsening	National benchmark 38.6%. Salford is ranked 1st across GM Local Authorities	Salford consistently performs well above the national average and has been ranked 1st or 2nd for successful alcohol completions across GM for more than 5 years.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Completion of drug treatment for opiate use	8.4%	7.9%	8.6%	Improving	National benchmark 5%, GM comparison - Salford is ranked 1st across GM	Salford consistently performs well above the national average and has been ranked 1st or 2nd for successful opiate completions across GM for more than 5 years.
Completion of drug treatment for non-opiate use	51%	49%	49%	Worsening	National benchmark 34.5%. GM comparison, Salford is ranked 2nd across the 10 GM LAs.	Salford consistently performs well above the national average and has been ranked 1st or 2nd for non-opiate successful completions across GM for more than 5 years.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Reduce the prevalence of young people who are overweight in Reception – National Child Measurement Programme	Data not available until December 2022	20%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.	NCMP data collection for 2021-22 was delayed due to lockdown. Reluctant to undergo a second year's postponement, Public Health England national guidance suggested that Local Authorities collected a minimum 10% sample to inform estimates for each indicator for this year. This sample was submitted to NHS Digital by the deadline of 4th August 2021. Following our submission of a minimum 10% coverage NCMP sample for 2020-21, we have since been informed that prevalence estimates will not be available for localities which collected less than 75%, hence there will be no date for Salford until this year's academic data is published around December 2022.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Reduce the prevalence of young people who are obese in Reception – National Child Measurement Programme	Data not available until December 2022	16%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.	NCMP data collection for 2021-22 was delayed due to lockdown. Reluctant to undergo a second year's postponement, Public Health England national guidance suggested that Local Authorities collected a minimum 10% sample to inform estimates for each indicator for this year. This sample was submitted to NHS Digital by the deadline of 4th August 2021. Following our submission of a minimum 10% coverage NCMP sample for 2020-21, we have since been informed that prevalence estimates will not be available for localities which collected less than 75%, hence there will be no date for Salford until this year's academic data is published around December 2022.
Reduce the prevalence of young people who are overweight in Year 6 – National Child Measurement Programme	Data not available until December 2022	19%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.	NCMP data collection for 2021-22 was delayed due to lockdown. Reluctant to undergo a second year's postponement, Public Health England national guidance suggested that Local Authorities collected a minimum 10% sample to inform estimates for each indicator for this year. This sample was submitted to NHS Digital by the deadline of 4th August 2021. Following our submission of a minimum 10% coverage NCMP sample for 2020-21, we have since been informed that prevalence estimates will not be available for localities which collected less than 75%, hence there will be no date for Salford until this year's academic data is published around December 2022.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Reduce the prevalence of young people who are obese in Year 6 – National Child Measurement Programme	Data not available until December 2022	30%	Data not available until December 2022	N/A	Awaiting publication of academic data in December 2022.	NCMP data collection for 2021-22 was delayed due to lockdown. Reluctant to undergo a second year's postponement, Public Health England national guidance suggested that Local Authorities collected a minimum 10% sample to inform estimates for each indicator for this year. This sample was submitted to NHS Digital by the deadline of 4th August 2021. Following our submission of a minimum 10% coverage NCMP sample for 2020-21, we have since been informed that prevalence estimates will not be available for localities which collected less than 75%, hence there will be no date for Salford until this year's academic data is published around December 2022.
Percentage of adults (aged 18+) classified as overweight or obese	66.1%	66.1%	66.7%	Worsening	England: 67.5%	NCMP data collection for 2021-22 was delayed due to lockdown. Reluctant to undergo a second year's postponement, Public Health England national guidance suggested that Local Authorities collected a minimum 10% sample to inform estimates for each indicator for this year. This sample was submitted to NHS Digital by the deadline of 4th August 2021. Following our submission of a minimum 10% coverage NCMP sample for 2020-21, we have since been informed that prevalence estimates will not be available for localities which collected less than 75%, hence there will be no date for Salford until this year's academic data is published around December 2022.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Reduce the rate of young people being admitted to hospital with self-harm-Total	73	73	39	Worsening		Q2 22/23 data shows a reduction on Q1 22/23 (-13) and on the YTD Q1+Q2 (-7). Q1 22/23 data shows the total attendances resulting in admission were up significantly on Q4 21/22 (+11) but are down compared with Q1 21/22 (-2). There seems to be significant seasonal / quarterly variation in admissions data over the past 2 years so we need to continue to track the trend overall across the year.
Reduce the rate of young people being admitted to hospital with self-harm-Young males admitted	11	11	9	Worsening		Q1 22/23 was +4 compared to Q4 21/22 but was the same as Q1 21/22. Q2 22/23 was -1 on Q2 21/22. Year to date data shows overall increase by +1 compared to 21/22.
Reduce the rate of young people being admitted to hospital with self-harm-Young females admitted	62	62	30	Improving		Q1 22/23 was +7 up compared to Q4 21/22 but -2 compared to Q1 21/22. Q2 22/23 shows a reduction compared to both Q1 22/23 (-6) and compared to Q2 21/22 (-6). Year to date overall reduction in female admissions due to self-harm compared to the same point in 21/22 (-8).
Percentage of NHS Health Checks received by the eligible population in the quarter	New PI in 2022/23	80%	Data will be available for year-end report	New PI in 2022/23		

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Hypertension prevalence on GP register (QOF)	New PI in 2022/23	13%	Data will be available for year-end report	New PI in 2022/23		
Hip fractures in people aged 65 and over (PHOF indicator E13, directly standardised rate per 100,000)	646	600	Data will be available for year-end report	N/A		
Number of staff trained and able to deliver LARC's (Long-acting reversible contraception) in one agreed PCN	New PI in 2022/23	Baseline to be set once PCN has committed to work on increasing LARC provision	Data will be available for year-end report	New PI in 2022/23		There are still issues with PCN (Primary Care Network) staff being able to obtain the necessary support to train in LARC provision due to capacity in Sexual Health Services. Capacity issues have been exacerbated by the Monkeypox outbreak and people needing testing and vaccination for this.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Healthy Life expectancy at birth (Female) in years	New PI in 2022/23	Trend Improvement	58.7	New PI in 2022/23	60.2 - Public Health England	Target is trend improvement. This is the three-year aggregated data for 2018-20 and is updated annually. As an overarching Locality Plan indicator, it will be further affected by the pandemic and economic downturn.
Healthy Life expectancy at birth (Male) in years	New PI in 2022/23	Trend Improvement	57.4	New PI in 2022/23	58.6, Public Health England	Target is trend improvement. This is the three-year aggregated data for 2018-20 and is updated annually. As an overarching Locality Plan indicator, it will be further affected by the pandemic and economic downturn.
Gap in the employment rate between those with a long-term health condition and the overall employment rate (percentage point)	New PI in 2022/23	Trend Improvement	12.2%	Worsening	11.2, Public Health England	Target is trend improvement. Latest data for 2019/20 shows worsening situation compared to 2018/19 and is updated annually. Salford had previously seen an improving situation.
Prevalence of breastfeeding at 6-8 weeks after birth	New PI in 2022/23	60%	Data will be available for year-end report	New PI in 2022/23		

Skills and education (A Learning City)

Lead Member Councillor Jim Cammell

Lead Director Charlotte Ramsden

Performance Overview – Highlights of progress in first half of 2022/23

- We are exceeding our target for the percentage of good or outstanding early years settings. Our target is 95% and our half-year performance is 96.6%.
- We are also exceeding our target for Two-year-old children accessing Two-Year-Old funding across the city. Our target is 80% and latest data shows our performance is 87%
- On Thursday 19 May at the iNetwork Innovation Awards, the GM Early Years Integrated Solution won the Effective Information Sharing and Security award. A collaborative effort between many colleagues in localities under the School Readiness programme's Early Year Digitisation Group. The group is chaired by our assistant director for early help and school readiness, Becky Bibby.
- We have exceeded our target for the percentage of good or outstanding schools. Our target is 89% and 90% of our schools are rated as good or outstanding.
- We have also exceeded our target for the percentage of primary and secondary pupils persistently absent (under 90% attendance). Our 2022-23 target is 20% and our half-year performance is 18.77%.
- In May our team behind the Salford Skills for Business Apprenticeship Fund won the Best Partnership/Collaboration Award at the Public Services People Managers Association Awards. This was in recognition for our Salford Skills For Business Apprenticeship Fund working in partnership with public, private and third sector Salford partners.
- The council working in partnership with Salford College launched another cohort of the Build Salford programme and a new group of 16–24-year-olds began this unique traineeship. The scheme offers young people the opportunity to gain knowledge, skills and experience in the construction industry and the chance to progress into apprenticeships and employment. Since the inception of the scheme almost one hundred young people from Salford have benefitted from the approach, with many now in successful careers across the construction sector.
- The unemployment figure in Salford (based on claimant) count has also reduced and we have exceeded our target. Our 2022-23 target was 5.5% and latest figures show our performance is 5.3%. The claimant count has continued to reduce slowly over recent months, with a 30% reduction in the number of claimants over a 12-month period.

Corporate Performance Indicators – Skills and Education (A Learning City)

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of good or outstanding early years settings	97%	95%	96.6%	Worsening	Mar 2022: NW 97%, England 96%	This figure includes Ofsted inspected settings on the Early Years register – day nurseries, pre-schools and childminders as at end Sep 2022. Latest benchmark data is Ofsted Mar 22 data for ALL inspected EYR provision.
Two-year-old children accessing Two- Year-Old funding across the city	79.5%	80%	87%	Improving	Spring Term: NW 76% GM 74%, England 72%	Latest Salford data as at Summer Term 2021-2022 take-up data. Latest benchmark data is Spring Term 2022.
Percentage of good or outstanding schools	86%	89%	90%	Improving		This figure includes, Pupil referral Units, special and University Technical College. Six schools in Salford are awaiting their first inspection as an academic so aren't currently included in these figures.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of pupils attaining expected standard in reading, writing and mathematics at KS2	New PI in 2022/23	59%	54%	New PI in 2022/23		<p>Data is provisional. National average is 59%. Salford has seen a significant fall in this measure since 2019 when last data set was available. Nationally there was less of a decrease.</p> <p>This is the first set of collections since 2019 due to the cancellation of the 2020 and 2021 assessments during the Covid-19 pandemic. The government have stated that the main purpose of these statutory assessments will be to help understand more clearly the impact of the pandemic on pupils and schools and how this varies between particular groups of pupils, schools and local authority areas. They recognise however the uneven impact on schools of the pandemic and the challenges with interpreting the 2021/22 data. The government have also clearly stated that 2021/22 data is not directly comparable with earlier years and anyone using this data should be aware of the caveats on the data due to the uneven impact of the pandemic on pupils and schools and be sensitive in their use of it.</p>

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of pupils attaining 4+ in English and Maths at Key Stage 4	New PI in 2022/23 52.3 (2019)	68.8%	60.7%	Improving		Data is provisional. National average is 68.8%. This is the first set of data since 2019 which has used examinations as Teacher Assessed grades were used in 2020 and 2021. Ofqual made the decision to ensure GCSE pass rates were fixed nationally for GCSE so they are higher than 2019 but not as high as 2021 to ensure this year's cohort of students weren't disproportionately disadvantaged compared to their peers who had Teachers assessed grades in 2020 and 2021. The data therefore both nationally and in Salford has shown an improvement since 2019, however Salford's improvement is double that of national (8% compared to 4%). Due to the uneven impact of the pandemic on 21/22 performance data, as with Key Stage 2 data, the DFE have been clear that the data shouldn't be used to make direct comparisons with data from previous years or between schools.
Percentage of young people 16 - 17 NEET (Not in Employment, Education and Training)/ Not Known Combined	6.79%	6.2%	NEET 5.4% Not Known 1.1% (as at July 2022)	Improving	GM (last data July 22) NEET average= 3.96% Not Known average = 1.7% Combined = 5.65%	NEET was 5.4% (5.6% July 2021). Not Known was 1.1% (1.4% July 2021). The combined measure for end July 2022 was 0.5% better than end of July 2021 (7%), due to an improved NEET performance by 0.2% and a much improved NOT Known performance which reduced by 0.3%. Salford remains highest in GM for NEET (closely followed by Bury 5% and Rochdale 4.7%), however for Not Known Salford is the 4 th best, putting Salford in an overall 3 rd across the region.

Corporate Performance Indicator	2021/22 value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of primary and secondary pupils persistently absent (under 90% attendance) - gap between Local Authority and National Average reduces year on year	27%	20%	18.77%	Improving	England 12.10%, NW 12.6%, Stat neighbours 14.35%	18.77% is 22/23 term so far (up to 12th Oct – attendance dashboard) National etc. is the latest from 20/21 - LAIT (Local Authority Interactive Tool).
Unemployment figure (based on claimant count)	5.9%	5.5%	5.3%	Improving	GM – 5%, UK – 3.7%	The claimant count has continued to reduce slowly over recent months, with a 30% reduction in the number of claimants over a 12- month period. However, the unemployment rate is still higher than pre pandemic levels of 4%.
Government target to create apprenticeship starts equivalent to 2.3% of their headcount ((absolute figures available at year end)	132	2.3	60	Worsening	The public sector target for 21/22 was set at 2.3% apprenticeship starts. This year there is no public sector target, but we are on 60 starts, which is slightly under the previous halfway target of 66. Though there are 25 possible more starts being discussed and progressed.	Education and Skills Funding Agency is looking at future targets for quality and completions, but nothing has been confirmed as of yet.

Strategic Theme 2 - PLACE

Affordable housing and reducing homelessness

Housing

Lead Member: Statutory Deputy City Mayor Tracy Kelly (Affordable Housing)

Lead Director: John Searle

Reducing homelessness

Lead Member: Councillor John Merry

Lead Director: Charlotte Ramsden

Performance Overview – Highlights of progress in first half of 2022/23

- We have committed to deliver 358 affordable homes in 2022-23.
- Derive, the council's own local housing company is increasing its capacity to meet its ambition to deliver 3,000 homes in the next ten years. By December 2022 there will be 235 homes in the Derive portfolio.
- In terms of overseeing the development and delivery of the Council's self-build housing programme, we have an ambition to deliver 3,000 housing units. In the first half of 2022-23:-
 - Brassington Avenue (12 units) was completed and handed over to the council in July 2022.
 - Clifton Green and Rydal (92 units in total) are due to complete 8th November 2022.
 - Longshaw Drive – Construction commenced September 2022.
 - St Lukes and Irwell Valley – On site and completion is due from late 2023 to early 2024.
- We are re-investing resources resulting from the issuing of civil penalties for offences under the Housing Act 2004 to improve conditions in privately rented properties in the city. We are delivering two pilot exercises – one on standards in properties converted into flats without Building Regulations sign off and the other focused on ensuring landlords across all property types are compliant with requirements to have current gas and electrical safety certificates and energy performance certificates. Officers have been recruited to deliver these projects which will commence in October 2022.
- The council's A Bed Every Night, Rough Sleeper Initiative, Rough Sleeper Drug and Alcohol Service, Community Accommodation Service 3 and Rough Sleeper Accommodation Programme all now have a 3-year funding arrangement agreed that lasts until March 20

Corporate Performance Indicators – Affordable Housing and reducing homelessness

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Decrease the cost of temporary accommodation to the council (per night, per person cost reduction to the council)	Data not currently available	5%	Data not currently available			Data recording systems have been under development with IT company and so not yet able to provide a figure.
Over 1800 affordable homes are committed to be delivered between April 2020-March 2024	425	358	N/A	Data not yet available		Data not yet available for 1st 6 months.
Delivery of new homes	2,865	2,600	Annual Measure		Data is not available for 2021/22. However, having regard to past trends it is likely that the completions in Salford will be lower than those in Manchester but significantly higher than the other GM districts.	This is an annual measure.

Promoting transport and digital connectivity

Transport

Lead Member: Councillor Mike McCusker

Lead Director: John Searle

Digital connectivity

Lead Member: Councillor Bill Hinds

Lead Director: Debbie Brown

Performance Overview – Highlights of progress in first half of 2022/23

- Salford has continued to deliver its substantial programme of walking and cycling projects during this period including the completion of Swinton Greenway and Liverpool Street schemes. The new segregated footpaths and cycle tracks now connect Liverpool Street to the Greater Manchester Bee Network which is creating more than 1,800 miles of routes across Greater Manchester and the National Cycle Network's route 55.
- There has also been significant progress on the Trafford Road and Salford Bolton Network Improvement schemes. Work continues to develop cases for schemes identified in the City Region Sustainable Transport Settlement with the publication of the formal list of projects over the summer. The expansion of the Greater Manchester bike hire scheme into more parts of Salford continues and the e-scooter fleet has been upgraded and continues to be a popular option for sustainable trips in the city centre.
- Construction has started on the brand-new park and ride facility at Walkden railway station.
- Salford City Council submitted a bid for Salford to be the home of Great British Railways (GBR). The bid proposed that the new home of GBR would be Embankment in the city centre and said that Salford is a city rooted in the history of rail and we believe there is no better city region than Greater Manchester for GBR's headquarters. Unfortunately none of the Greater Manchester sites made it to the final shortlist.
- Street cleansing – We have ensured that all the City's adopted highways are Grade B+. All the adopted highways are swept and litter picked on a cyclical basis (Minimum of 18 working days).
- Salford was proud to take part in a new, first of its kind pilot launched with the Greater Manchester Combined Authority to support care leavers in Salford get online and benefit from the opportunities the digital world brings. After the pilot phase in Salford, the GMCA will build on the learning and work with all the other local authorities to roll out the programme to all 3,900 care leavers living in Greater Manchester.

- Recognition of the council's leadership in digital inclusion meant we were invited to the House of Lords on behalf of the Digital Poverty Alliance. Steve Fry, Assistant Director, Digital & Customer Services and Claire Fewings, Customer Service Locality Service Manager represented Salford at the launch of the UK Digital Poverty Evidence Review 2022.

Corporate Performance Indicators – Promoting transport and digital connectivity

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Digital Everyone – number of devices donated to Customers	845	500	73	Worsening		This is a seasonal activity and Christmas appeals to start in December will increase donations. This will have a significant impact on figures for the second half of the year.
Digital Everyone – number of devices donated to Local Authority	794	500	237	Worsening		This is a seasonal activity and Christmas appeals to start in December will increase donations. This will have a significant impact on figures for the second half of the year.
Digital Everyone – number of customers supported to get online	10,727	8,000	17,235	Improving		The significant increase in performance is due to better monitoring and tracking of customers accessing support. The stats are collated from gateways, community organisations and the VCSE sector so this a city-wide outcome.
Street cleansing – Ensure that all the City’s adopted highways are Grade B+	100%	100%	100%	Static	100% are B+	All the adopted highways are swept and litter picked on a cyclical basis (Minimum of 18 working days) which has ensured year end results have met annual target of B+.

Lead Members: Councillor Tracy Kelly, Councillor Mike McCusker and
Councillor Sharmina August

Lead Director: John Searle

Performance Overview – Highlights of progress in first half of 2022/23

- Our 'Home is on Your High Street' marketing campaign supporting local businesses and Salford high streets was shortlisted for 2022's Prolific North Champions Awards – the 10th annual edition of the flagship awards ceremony.
The campaign has also been shortlisted for a prestigious Outdoor Media Award. The awards, run by Clear Channel celebrate the best multi-channel campaigns and our campaign has been shortlisted in the Community Social Impact category, highlighting the positive outcome the campaign has had for our local high street communities.
- Our Chief Executive attended UKREiiF and was part of a panel talking about the next chapter of Salford's regeneration story. Tom also represented Salford's successful strategy development at the Key Cities' Future skills for Cities conference in May.
- In the first half of the year, four inward investment projects were secured by the Salford City Council/MIDAS partnership with a total of 223 jobs created and a value of £8.025m GVA (Gross Value Added).
- We exceeded our target for major district applications determined on time (or within agreed timescale). Our annual target was 60% and our half-year performance is 86.36%.
- In May we approved plans for Salford RISE – the 5-acre 'podium' to be built over Frederick Road in Salford. This is part of the wider £2.5bn, 240-acre Crescent masterplan, which aims to deliver 3,000 homes, more space to innovate and collaborate, alongside offices, retail, leisure and a new multi-modal transport hub.
- Our planning team were double winners at the North-West Royal Town Planning Institute Planning Excellence Awards 2022. The team were awarded Local Planning Authority of the Year and Best in Region at the prestigious industry awards. The whole team now go on to the national event in London in November.

Corporate Performance Indicators – Creating an economy for all

Corporate Performance Indicator	2021/22 Value	2021/22 Target	H1 2022/23	Trend	Benchmark	Comments
Creation of new jobs	2,110	800	323	Worsening	For comparison, last year's overall figures were 14 projects equating to 2,110 jobs and being worth just over £138m in GVA to Salford	
Delivery of public sector investment (£m)	37.5	30	This is an annual measure			This is an annual measure.
Delivery of private sector investment (£m)	501	377	This is an annual measure			This is an annual measure.

Tackling the climate emergency

Lead Member Councillor Barbara Bentham

Lead Director John Searle

Performance Overview – Highlights of progress in first half of 2022/23

- Salford City Council is committed to the Greater Manchester (GM) 5 Year Environment Plan. We have organised Salford's Climate Change work so that it reflects GM's five-year Environment Plan and Salford's Climate Action Board will oversee progress against delivery.
- We are continuing our work to develop a pipeline of zero carbon projects and secure funding to map the move towards Carbon Neutrality by 2038, including accessing GM Go Neutral, Unlocking Clean Energy and PSDS (Public Sector Decarbonisation Scheme) funding. This includes delivery of the PSDS in March 2023, Little Hulton Solar Farm, and Solar carports in June 2023.
- We are also continuing to work with TfGM (Transport for Greater Manchester) on the revised Greater Manchester Clean Air Plan submitted to Government. We are waiting for feedback from the Government and JAQU (Joint Air Quality Unit) on acceptance of the plan. The plan is expected (subject to Government approval) to be consulted upon in early 2023.
- We have exceeded our target for the percentage of household waste sent for recycling, reuse or composting. Our 2022-23 annual target was 46.5% and at the half-year point our performance is 48.44%.
- Our Environmental Team received recognition at the Sustainable Drainage Designs Awards (SuDS) for their transformation of unloved grassland in Swinton into a wildlife haven that continues to take excess rainwater off the nearby roads.

Corporate Performance Indicators – Tackling the climate emergency

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Percentage of household waste sent for recycling, reuse or composting	47.98%	46.5%	48.44%	Improving	48.44%	Provisional result for combined Q1 and Q2 48.44%. Above target of 46.5% and an increase from previous year 48.11%.

Creating vibrant places and spaces

Lead Member Councillor Mike McCusker and Councillor Barbara Bentham

Lead Director John Searle

Performance Overview – Highlights of progress in first half of 2022/23

- Services in the Place Team have been successful in securing their Customer Service Excellence accreditation. The cross-team effort and cooperation in Operational Services show excellence, pride, and flexibility in service provision and ultimately putting our residents first.
- On 18 May 2022 RHS Garden Bridgewater reached its first anniversary. During its first year, the garden had over 482,000 visitors, 18,160 free tickets were issued to Salford residents, 162 jobs were created and Community Garden plots were supplied to 10 local groups amongst many other achievements.
- In June, Salford played a big part in the Queen's Platinum Jubilee celebrations. Nine of the city's parks hosted celebrations and events from 'Irlam Live' at Prince's Park to the African family picnic at Albert Park. Buile Hill Park hosted the city's only public beacon lighting event on Thursday 2 June and a community picnic was held at Lightoaks Park on Friday 3 June.
- Saturday 11 June was the official reopening of the new and improved Swinton Greenway. The off-road path, which runs from Manchester Road to Monton Road, has been significantly upgraded to make it more attractive, safer and accessible for all.
- Despite postponing the We Invented the Weekend full festival programme due to the news of the Queen's death, the partnership agreed that there should still be the opportunity in Salford's communities being able to come together in a moment of national significance at MediaCity Piazza. Across both days, The BBC Philharmonic opened with a performance of The National Anthem followed by a minute's silence, and The Weekend Orchestra musicians then joined to play their original piece produced for the festival. In line with their usual weekend programming, The Lowry had participatory family activities and performances in their building.
- Our trading standards team were announced the winner of the ACG Award for Trading Standards Department Excellence in Anti-Counterfeiting Enforcement at the Chartered Trading Institute Conference in Bristol.
- The hard work of our Prevent Team has been recognised in a Home Office Area Performance Review. As a local authority, we have due regard to prevent people from being drawn into terrorism which involves risk assessment, working in partnership, staff training and IT policies. Over the last few months, the team have been working closely with the Home Office to evaluate local performance of The Prevent Duty. We were given the highest benchmarks, scoring 4s and 5s across many areas.

Corporate Performance Indicators – Creating vibrant places and spaces

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Major district applications determined on time (or within agreed timescale)	100%	60%	86.36%	Worsening	Published central Govt data tends to lag behind (data to end of June 2022 and it covers a 24- month period). On a national level circa 86% of majors are determined on time (i.e. statutory or within agreed extension of time).	22 major planning applications were determined with 3 not on time (either Statutory or within agreed extension of time). Two of the three were refusals of planning permission where EOT's (Extension of Time) are more difficult to secure. Our general trend over a rolling 2- year period (which Govt monitor is 94%-95% determined on time. Clearly with a comparatively small number of applications a few not on time can skew the percentage figure. The overall trend (over a longer period) is positive and in the mid to high 90's. The same period in 2021/22 is marginally better with only 2 out of 29 major applications not on time.
Reduction in the level of all crime	30,643	Similar to 2021/22 value of 30,643 and similar to GM average	17,357	Worsening	In comparison across GM, Salford is the fourth highest for the number of crimes between April and June 2022, after Manchester, Bolton and Wigan. Salford is showing the second highest % change across GM with a +16% increase behind Manchester with a +18% increase.	Performance is Quarter 1= 8,715 and Quarter 2= 8,642. Year to date Apr – Sep 22 = 17,357 (+16% increase). In general terms the position is worsening however, within this there are improvements to note such as reductions in Anti-Social Behaviour and firearms discharges. The increase can be attributed to large demand low level crime (burglary, vehicle theft shoplifting) and well as more complex crime (violent and serious violent crime, although again within this category we have recorded some positive improvements around knife crime, which shows the value of the youth crime delivery plan which has had a large focus on knife crime.

Strategic Theme 3 – Service Reform

A transparent, effective organisation and Medium-Term Financial Strategy

Lead Member Councillor Bill Hinds

Lead Director Debbie Brown

Performance Overview – Highlights of progress in the first half of 2022/23

- Salford was identified officially as the fastest growing city in the north of England, according to the first results from [Census 2021](#). Our population grew by 15.4%; Manchester by only 9.7 % and more than double the England average of 6.6 %.
- In April we launched our new Innovate Salford programme. This is a transformation programme for council services, to be delivered from 2022-2025. It has ambitions to improve council performance and enable us to deliver better outcomes for Salford residents.
- Salford was one of the first council's to have paid out the energy tax rebate direct to over 60,000 customers who paid their council tax by direct debit.
- In June the council passed its ISO audit and will be re-certified for the next 3 years. An ISO Audit looks at our processes to determine our compliance with the standard.

Awards

- We were shortlisted for a Public Sector Leadership Award at the Social Value Awards. We didn't win the award but were highly commended in the Public Leadership category. HOST(Home of Skills and Technology) in partnership with the council, have delivered £4.6 million of social value back into the community in the last year. They've also been awarded the Social Value Quality Mark level two for its transformational impact in the region through its flagship innovation and skills hub. This means that for every £1 that HOST invests in services and support, there is a £4.69 return of social impact into the Salford regional economy.
- We were also shortlisted for two [DL100 awards](#) for digital leadership with our inclusion work. Our innovative digital exclusion risk index was recognised in the category of Digital Public Service Innovation of the Year. Our wider Digital Everyone programme was recognised in the category of Digital Skills or Talent Initiative of the year. Working collaboratively with our community partners, last year we increased access to kit, connectivity and skills for over 10,000 residents. We were runners up for our innovative digital exclusion risk index.
- Our communications team won a Silver Award at the Clear Channel Outdoor Media Awards in June. Their campaign 'Home is on your high street' was developed in partnership with Buy Me Media and Whistle Jacket and aimed to promote our local high streets. The campaign was recognised nationally in the Community Social Impact category.
- Our Cyber Salford project has been shortlisted for 'Excellence in Partnership Working' and 'Excellence in Counter Fraud' in The Institute of Revenues Rating and Valuation (IRRV) Performance Awards. This involved providing free cyber security

training and grants to local businesses to enhance their cyber security posture. The winners will be announced in October.

Corporate Performance Indicators – A transparent, effective organisation and Medium-Term Financial Strategy

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Compliance with FOI (Freedom of Information) requests and EIR (Environmental Information Requests)	62%	80%	70%	Improving		The team has been fully staffed since the arrival of the new principal officer in July, which has had a positive impact on the team's performance.
Compliance with Subject Access requests	48%	75%	67%	Improving		Having 2 officers assigned to SARs has had an impact on performance. Also, the team has implemented a change where new cases are triaged to better assess the requirements, which has had a positive impact. Being back in the office has allowed us to start to tackle the backlog of old care file cases, which, although not reflected in this metric, is improving.
Days to process new benefit claims	21	16	21	Static		Numbers of HB claims are reducing due to the ongoing migration to Universal Credit and as a result many of the remaining new HB claims are for supported accommodation. These claims are more complex and require additional evidence resulting in delays in the speed in which they are processed. As the number of general needs HB claims are reducing, fewer are being processed within small numbers of days which previously reduced the average in processing times.
Creditor payments made within 30 days	98.9%	98%	98%	Static		On target.

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Support the reduction of Gender Pay Gap to below 10.8%	10.8%	10.8%	This is an annual measure	This is an annual measure		This is an annual PI and information will therefore not be available until the final quarter.
Increase employee attendance to 96%	94.7%	96%	94.6%			There has been a slight decrease in attendance since the beginning of the year. The main reason for absence across all directorates is recorded as "stress/depression/anxiety" with a total of 15,204 days lost in the last 12 months. This accounts for 31.60% of all absences with anxiety being recorded as the highest reason for absence followed by bereavement. Covid is the next highest reason for absence with 7,817 days lost over the last 12 months. Place & Service Reform have seen an increase in absence rates with People remaining static at 16.70 days per employee, which is significantly higher than the Council average of 13.90 days per employee. The Health & Wellbeing Strategy which is due to launch in 2023 has a focus on mental wellbeing, the Salford Wellbeing programme already has an extensive offer supporting mental health, however as the numbers absent with stress related absences are increasing there is a need to further promote existing resources and undertake targeted interventions.

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Delivery of Capital Receipts budget target-£m	New PI in 2022/23	5.800	1.182	New PI in 2022/23		Further £2.731m forecast for 2022/23. Budget target of £5.8m may not be secured due to anticipated slippage of (i) Hanover Court £1.25m, (ii) University of Salford student residencies £1m and(iii) reduction in land receipts on Crompton Street & Highfield Road due to financial viability issues.
Improve in year collection of Council Tax	91%	92.5%	50.7%	Static		At the same point last year the collection rate was 50.9%. Collection this year is therefore on a par with 2021/2022 at present.
Improve in year collection of Business Rates revenue	95%	94%	55.13%	Improving		The first couple of months collection in 2022/23 was down in comparative to the same period in 2021/22, this was due to 2021/22 benefiting to a large RV change in 2020/21 generating a credit which was rolled forward into 2021/22 financial year. Last year April-June NCD was also lower due to the award of RHL relief which provided 100% relief for 3 months than 50% remainder of year. The recovery timetable at the start of year was also impacted by software issues which were promptly resolved and recovery resumed from June. Since then we have started to see a positive improvement on collection due to a combination of excellent administration, managing take up of in year reliefs available, policing suspense for payments unallocated and a well-planned recovery timetable. Performance as at 30.9.22 is 1.31% higher than last year.

Corporate Performance Indicator	2021/22 Value	2022/23 Target	H1 2022/23	Trend	Benchmark	Comments
Sundry debtor income collection - % of debt over 60 days as a proportion of total debt raised in the year	3.33%	3%	9%	Worsening		Target not met. Accounts Receivable team experiencing period of change with key members of the team leaving and new members arriving.
Improve collection of benefit over payments in year and previous years	122.9%	100%	111.54%	Worsening		Whilst the half-year figure is lower than previous period (end of year 2021/22) this is expected to increase by the end of the financial year. The DWP has continued to identify errors in income benefit awards that impact on HB overpayments which in turn impact our performance figures. However, the improvements in our processing methods implemented last year continue to ensure that we are managing the impact of this well.